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|-------------------|---------------------------------|----------------------|----------------------------------|
| <b>Job Title:</b> | Consultant                      | <b>Job Category:</b> | Full-time / Employee or Contract |
| <b>Domain:</b>    | Pharmaceutical R&D Informatics  | <b>Date Posted:</b>  | 12-September-2016                |
| <b>Location:</b>  | Germany – Frankfurt / Köln area | <b>Zifo Contact:</b> | hr@zifornd.com                   |



Zifo in Europe is looking for a Consultant to be based in Germany and who has first-hand experience in research informatics and research data management. The right person will share our passion for customer excellence and enjoy working in a growing company. The role will involve working on-site with our customers and requires someone who is able to work independently.

## Job Description

- » The consultant will provide support for business critical enterprise systems within research and development at pharmaceutical and biotech companies. This will include configuration, deployment, testing and business support across custom and off-the-shelf technologies such as Electronic Lab Notebooks (ELN), Laboratory Information Systems (IMS), Statistical Analysis, Scientific Data Management Systems (SDMS) and Data Visualization.
- » The consultant works closely with Zifo and customer project teams across the business and IT, leveraging their domain expertise, application and technical skills to provide the highest level of customer success.

## Responsibilities

- » Customer Projects
  - Gather and document user, functional and technical requirements
  - Configure, test, deploy and support enterprise systems
  - User and security management for applications
  - Analyze root cause and troubleshoot issues
  - Work with vendors and customers collaboratively to resolve product issues

